

## FULL WARRANTY TERMS AND CONDITIONS

### **COVERAGE PROVIDED:**

Within the Warranty Period, the Company is obligated to repair or replace any part covered by this Company Warranty if proven defective. In the event of such an occurrence, the Owner should contact the Company for a service appointment. If it is not possible to return to the Company, they will provide you with the location of the nearest authorised service agent. The cost of transporting the product to the Company or authorised service agent shall be incurred and paid for by the Owner.

This Company Warranty is expressly in lieu of all other Warranties expressed or implied and of all other obligations or liabilities on their part. The Company neither assumes nor authorises any other person to assume for them any other liability in connection with the sale of Company's product.

To the extent Warranties from Suppliers (the "Supplier Warranties") are made available to the Owner by the Suppliers to cover any defective part or condition in a product, the Company shall use reasonable efforts to provide sufficient information to the Owner to enable the Owner to obtain direct warranty coverage or assistance from the applicable Supplier. However, the Company does not expressly or impliedly warrant that any parts or components provided by Suppliers will be subject to, or meet the conditions of, any Supplier Warranties with respect to such parts or components.

### **OWNER'S OBLIGATION:**

The Owner must notify the Company of any defect promptly upon discovery.

The Owner must ensure the 5000km Service Check has been completed by the Company or an approved Service Agent.

Failure to carry out this check will void all warranty claims on the product.

The Service Agent/Repairer is entitled to recover all costs that are incurred due to Manufacturer Warranty Claims from client which have been declined.

***All Company Warranty Repairs by any service centre must be approved by the Company prior to any work being started.***

### **EXCLUSIONS:**

Any and all Company Warranty detailed in this policy will be voided if any part or component of the product has been repaired, altered and/or replaced without the Company's written consent.

This Company Warranty shall not make the Company liable in any way for defects arising directly or indirectly from:

- a. Accidents;
- b. Fair wear and tear of the Products (for instance: curtains, curtain straps, curtain buckles, tyres, rims, bumpers, dock rubbers, scuff strips, flooring, paintwork);
- c. Incorrect, faulty or negligent operation or maintenance of the Product/s including coating or cleaning of the curtains with any preparation not approved in writing by the Company;
- d. Misuse or other unsuitable operation of the Products, including overloading;
- e. Negligence or error in storing, maintaining or handling the Products including the use of unsuitable cleaning agents;
- f. Use of the Products following discovery of a deficiency which has not been rectified;
- g. Any cause not directly attributable to the Company.

No payment or other compensation will be made for incidental expenses, including, but not limited to, towing, telephone, transportation, accommodation, travel, fuel, loss of pay or indirect or consequential damage including, but not limited to, loss of use of the product, inconvenience, damage or injury to a person or property, or loss of revenue, which might be paid, incurred or sustained by reason of manufacturer's defect covered by this warranty.